



Telephone and Unified Communications **Disability, Mental Health, and Dependency Care**



Rich Features- Tailor Made to the Needs of Healthcare

Kinotech specializes in providing HIPAA Compliant Telephone and Unified Communications Systems that enable your employees, caregivers, and families to stay in touch any time of day, wherever they are, using any device. We are experts in supplying integrated voice, fax, video conferencing-across multiple locations and a mobile workforce.

Revolutionizing Healthcare Practice Communications

Kinotech's Managed All-Inclusive Service provides your organization with a complete telephone system and service for a fixed monthly cost- thereby eliminating the overhead and management associated with equipment ownership. Our solutions:

- ✓ ***Seamlessly Connect All Sites, Group Homes, and Mobile Staff with;***
 - *Integrated Voice, Fax, SMS text, Video, Chat, Mobile Devices, Messaging*
- ✓ ***Control Costs and Reduced Communications Expenses***
 - *\$0 Up-Front Cost, Up to 40% Monthly Savings*
- ✓ ***Simplify Management with a All-Inclusive Managed Solution from 1 Provider***
 - *Bundled Equipment, Monthly Service, Included Changes and Maintenance*
- ✓ ***The Last Telephone System You Will Need, Protected against Obsolescence***
 - *Lifetime Warranty, Written Guarantee, with Included Feature Updates*
- ✓ ***Robust Reliability, Business Continuity, and Highest Call Quality***
 - *24X7 Monitoring, Redundancy, Automatic Failover*
- ✓ ***Keep Your Company in Compliance with the Latest Technology***
 - *HIPAA Compliant, Advanced Security, and Privacy*



What Kinetech Offers:

- **Unified Communications:** Kinetech's solutions are feature-rich, seamlessly integrating your entire company. Communicate from any device- from anywhere.
- **Multi-Location and Mobility:** Our technology seamlessly connects All Resident/Group Homes and Remote Sites with one number access and find me-follow me. Use a SmartPhone to make and receive calls from anywhere.
- **Electronic Fax:** Our Electronic Desktop Fax solutions simplify sending and receiving faxes from your computer and email. Create individual fax accounts for HR, nursing staff, etc.
- **Video Conferencing:** If your business requires conducting routine remote presentations and team meetings, our remote conference service for up to 150 participants.
- **HIPAA Compliance:** As a HIPAA Business Associate, we can help make sure that you, and your clients, are protected.
- **Paging, Intercom, Access Control:** Two way communications, and building entry/ access control during and after hours, within and across buildings for safety and security.
- **Emergency Notification and Visual Alerting:** Site safety personnel are notified via text and email of a 911 event so they can meet the emergency responders when arriving.
- **E911 Room and Building Location Services:** Directs First Responders to the exact location of an emergency in- building or on campus.
- **Broadband/Failover:** Our partner relationships with business broadband providers can help you consolidate your bills for phone service together with your Internet connection.

Business Continuity, Quality and Reliability: Be prepared ahead of time with a technology partner that has your back. Protect your business against technology service interruptions caused by man-made or natural disasters.

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| • 24X7 Monitoring with Email Alerts | • Automatic Call Failover Routing |
| • End-to-End Quality of Service | • Automatic Circuit Failover |
| • 9 Redundant U.S. Data Centers | • 100% Uptime to 1Mil users |

Gold Standard Customer Support: This is where we really excel- We pride ourselves in the experience and expertise we bring to the table. Supporting our customers is our first and last thought every day for our local service and support team.

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| • Telephones are Our Only Focus | • Next Day Parts Replacement |
| • Over 30 Years Experience | • Strong Reputation- 99% retention |
| • We are a Local Dedicated Team | • Numerous Local References |

To learn more and to schedule a meeting, please contact a Kinetech representative today at:



Yorktown Heights, NY 888-954-6383, ext. 102

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Specialists in Healthcare Communications